

March 19, 2001

To whom it may concern:

I just wanted you to be aware of what a valuable, knowledgeable and extremely pleasant employee you have in Liz Liguori. While we were attempting to sell our house, Liz showed it to many people and always with a call before hand and a smile at the door. In closing, she should be commended for her pleasant and professional manner.

Sincerely yours,

A handwritten signature in cursive script that reads "Lillian Muto". The signature is written in black ink and is positioned above the printed name.

Lillian Muto

33 Burtis Street

Lynbrook, N.Y.